



CONNECT ADVISOR REMOTE SERVICES

Work safer, smarter, & faster – hands free

Collaborate
with service
technicians and
subject matter
experts.

- **Improve Workforce Efficiency**
Standardized guided digital workflows for your equipment
- **Reduce Equipment Downtime and Increase Operational Efficiency**
On demand real-time expert guidance using remote assist
- **Enhanced Training and Onboarding**
Immersive learning experiences and training workflows
- **Increased Safety**
Hands free AR/VR voice controlled glasses



HARDWARE	SPECIFICATION
Models	Realwear Navigator 500 / 520.
Operating Temperature, Humidity	-4°F to +122°F / -20°C to +50°C, 5% to 95% relative humidity.
Memory	64GB internal storage / 4GB RAM / MicroSD slot (max card supported 512GB).
Battery	2,600 mAh / 10.0 Wh Li-polymer, rechargeable, hot-swappable.
Display	HD (1280X720) 24° field-of-view, 24-bit color LCD, 0.35-inch diagonal, outdoor visible.
Navigation	Head gesture, voice activated, multilingual.
Ruggedization	IP66, MIL-STD-810H, 6.5 feet / 2-meter drop.
Dedicated Buttons	Power button (with integrated fingerprint sensor), programmable: action button, left button, right button.
Audio	4 digital microphones with active noise cancellation. Accurate voice recognition in noise up to 100 dBA.
Camera / Video	Image Video 48 MP Sensor, PDAF with LED flashlight. Up to 1080p @ 60fps, >6X zoom in HD, video stabilization.
Accessories	Workband, USB Type-C charging cable.

HARDWARE	SPECIFICATION
Remote Calling	2-way audio / video call. Multi-user call (up to 49 users).
Messaging	Email / SMS text.
Interactions	Multi-user interactions. Saved annotations (available on mobile, tablet and desktop). Screenshot capability.
Chat Capability	Bi-directional chat. Saved audio / videos / images. Speech to text.
Hardware Control	Flashlight control. Auto handling (low / high bandwidth).
Connectivity	Online / offline mode.
Workflows	Collaborate with our subject matter experts. Scan assets / equipment via object recognition. Safety guidance. Step-by-step procedure process.
Reports	Standard canned reports. Custom reports.
Asset Management	Customer specific asset management. Job management via Kanban view.

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